

# Frequently Asked Questions for Recital May 25, 2019

**Please refer to the website or this email for all information.**

Do not email the studio as we won't have time to answer this week unless you have an emergency.

## **Where is Recital?**

Opelika Performing Art Center (OPAC) at Opelika High School  
1700 Lafayette Pkwy  
Opelika, AL

## **What time are call times for Recitals?**

9:30 for Saturday morning...Showtime is 10:00  
12:30 for Saturday Afternoon....Showtime is 1:00  
3:30 for Saturday Afternoon....Showtime is 4:00

## **How and when do I get tickets?**

All pre-sale tickets will be sold online this year. We will not be selling any tickets at the studio. If you don't have access to purchase online, we'll be glad to help you at the studio. Please check the recital lists to make sure which show(s) your student is in. If you purchase the wrong show, you'll have to go thru TuTuTix, not us, to resolve the situation.

How much are tickets?

All seats are reserved this year so you can purchase the same seats for more than one show.

Ticket prices are \$16 and \$12 per show online. They are \$20 and \$15 at the door.

## **Who needs a ticket?**

Anyone, including infants will require a ticket. We pay a fee per seat. Also, we discourage you from bringing small children who will cry or be fidgety during the show. Both those things ruin the shows for others and also affect the time and expense it takes to get editing done for videos if we have to edit new music in over crying infants.

## **How/When do I get my costumes (Auburn studio)?**

You may pick up all costumes now from 4-6pm on Tuesday, Wednesday & Thursday of this week in the Auburn studio. Your balance must be paid in full, (A ZERO BALANCE) to do so. Thursday, May 23rd at 6:00 p.m. is the absolute last time that accounts can be settled prior to the recital. You must have a \$0 balance to receive your costumes, your t-shirt, your ticket credit and your program. After that time, no costumes can be pulled for pick-up. There are no exceptions to this rule.  
(Remember you can pay online at [www.risingstarzstudios.com](http://www.risingstarzstudios.com).)

The shirts and programs will be ready for pickup Thursday and Friday from 4:00pm - 6:00pm.

## **What about my ticket credit? - If you haven't gotten it, please ask for it by emailing [risingstarz@bellsouth.net](mailto:risingstarz@bellsouth.net) and requesting your ticket code.**

You will be given a code that you can apply to your ticket purchase. This code will represent your ticket credit (\$24 ticket credit per student & \$48 for unlimited students) and can only be used one time per family. The ticket credit is issued to the person who is responsible for student payments unless we are requested to do otherwise.

## **Can I eat in my costume?**

No eating or drinking at all in costumes! Please no food in the theater or backstage.

## **Can I take pictures and/or video at the recital?**

No pictures or videos are allowed during the recital. However, 1 professional recital is included in your media package. To order additional DVDs or shows, email [risingstarz@bellsouth.net](mailto:risingstarz@bellsouth.net) with the show number and quantity you wish to order. This helps to protect our dancers, as well as our choreography. There is no video taping allowed at the performances. We have waivers for each student's image but individuals do not. Don't be the person who breaks those rules. We protect the images of our students. In the world today, you do not want your child's image in someone else's possession and neither does the parent next to you.

**Can my whole family go back stage?**

NO - You must have a security bracelet to be admitted backstage. These will be handed out when you check your dancer in backstage. THERE ARE ABSOLUTELY NO MEN ALLOWED BACKSTAGE. If this poses a problem for your dancer, please let the office know ASAP! There will only be one backstage bracelet issued per family and this will be the only person permitted in the backstage dressing area for security purposes. If you have a student with multiple costume changes or multiple children with costume changes, you may purchase an additional bracelet for \$5. The person with the additional bracelet will need to furnish a picture ID prior to rehearsal for us to have on file.

**Will someone fix my child's hair and makeup?**

No, please come to OPAC with hair and makeup done.

**Which shoes & tights does my dancer need?**

All combo classes

Girls – Pink tights & Pink ballet shoes for ballet / Tan tights & Tan tap shoes for tap

Boys – Black socks and Black jazz, tap or ballet shoes

Baton, Jazz & Leaps & Turns classes

Girls – Tan tights & tan jazz shoes

Boys – Black socks & Black jazz shoes

Advanced Jazz & Advanced Leaps & Turns classes

per instructor - please ask your teacher

Tumbling classes

An email will follow this one with specific instructions.

Competition classes

As usual

**How should I fix my dancer's hair and makeup?**

An email will follow this one with specific instructions.

**Last minute reminders**

Stage door entry only at the backdoor

You will not be allowed to enter or exit the theater while performers are on stage.

Put your dancer's name in EVERYTHING.

If you have quick changes, you will need to layer your tights. (Last dance goes on first.)

Tailgating - If you are in multiple shows, you may want to tailgate in the parking lot.

Any left-over programs will be \$15 at the venue.

All large awards are presented after the 4pm show.

**Studio Information for summer and fall**

Summer classes will begin June 3rd.

Please check the program for camp information.

Registration for next year starts June 10th. Early registration fee is \$30 until June 30th. The price increases to \$40 on July 1st.

**If you are interested in being on the competition team for the 2019-2020 season, email Ms. Kathy ASAP at [risingstarz@bellsouth.net](mailto:risingstarz@bellsouth.net)**